

Covid-19 update:

As we continue working through the Corona Virus emergency, we are looking for ways to make your experience better, safer, and more convenient under the circumstances. Likewise we continue to monitor our own facilities for employee safety and wellness. Here are some updates and improvements that have been implemented:

Orders can be taken via phone or e-mail: Our offices remain open, but we have an ample fleet to deliver product to your jobsite – the safest and most convenient situation for you.

If you need to pick up materials at any of our five lumberyards, you will notice some changes:

Sales counters have been modified with a 3' plexiglass screen to protect both you and our inside counter sales personnel. It works exceptionally well and is constructed to facilitate voice communication as well as the exchange of documents.

Once you've established your credit card with your photo ID, you can phone or email your order for pickup. We'll provide you with your quote and can coordinate with you a time to pick up. You can listen to music or make calls in your truck while we load you at the dock.

All of our facilities: Multiple yards, truss manufacturing plants, door shops, and custom millwork manufacturing are observing heightened safety and cleanliness standards. These efforts include:

- Sanitization of all stations, bathrooms, breakrooms, door knobs, and flat surfaces 3X/day

- Cleaning and sanitization in trucks multiple times daily

- Use of masks and gloves to prevent disease spread

- Social distancing (6' space between workers) wherever and whenever possible

- Modifications of materials handling procedures

- Modifications of loading procedures

- Assignment of appropriate personnel to work-at-home status

- No visits from outside suppliers, vendors, and/or family and friends to any company facilities

We remain faithful to CDC and WHO recommendations, and are solicitous in monitoring our employee health status. To date we have had no cases of Corona virus among staff.

We ask you to call or email your orders whenever possible as an extra layer of precaution, but we are here to help you with your orders or questions about our products. We continue to monitor the situation to ensure a safe and healthy work environment for both customers and employees.

Please let us know how we can best serve you through this Corona shutdown, and know that we value your safety, your business and the health and safety of your family as well.

Sincerely,

Skip Norris, President